

**M1:** Morning, madam. May I see your passport, please?

**F1:** Yes, of course. Here you are.

**M1:** Mrs M McDonald, travelling alone.

**F1:** That's right.

**M1:** Fine. Do you have your e-booking confirmation?

**F1:** Yes, er, here it is.

**M1:** Mm hm, that's all fine. One moment, please (*typing*). Do you have any luggage, other than hand luggage?

**F1:** Yes, there's this case.

**M1:** On the scales, please.

**F1:** (*grunts*) There you are.

**M1:** OK, that's just inside the permitted weight allowance. Did you pack your bag yourself?

**F1:** Yes.

**M1:** And have you left it unattended at any time before or since arriving at the airport?

**F1:** Er, no, I don't think so.

**M1:** Have you seen the list of prohibited items for hand luggage?

**F1:** Yes, I've just got one small bottle of perfume. It's under 100 millilitres I'm sure.

**M1:** I see. You might have to show that at the security check.

**F1:** Oh.

**M1:** Now, would you prefer an aisle seat or a window seat?

**F1:** Aisle, please, and as near the front as possible.

**M1:** Mm hm (*typing*). I can give you K3, on the aisle.

**F1:** Oh, that's fine, thank you.

**M1:** (*printing*) There's your boarding pass. Watch the screens for the boarding gate once you're in the departure lounge.

**F1:** Right. Oh, er, is there any delay on the flight?

**M1:** No, it should be on time today.

**F1:** Thank you.

**M1:** Have a good flight. Next, please!